



**LASSEN COMMUNITY COLLEGE**

**Department:** Institutional Effectiveness      **(Review Date: Feb. 14, 2023)**

Indicate, by number, the Strategic Goal(s) each Administrative Unit Outcome will support. Specifically describe the assessment method(s) used to measure each outcome and the achievement target that will determine successful completion of the outcome.

<b>Strategic Goal</b>	<b>AUO</b>	<b>ASSESSMENT MEASURE /TARGET</b>
1, 2, 4	Provide appropriate decision-support research to facilitate the college's planning process associated with accreditation, benchmarking and institutional effectiveness activities.	<b>Measure:</b> A satisfaction survey <b>Target:</b> 70% of campus constituents will be satisfied with the overall performance of the Office of Institutional Effectiveness. <b>Benchmark Year:</b> 2020-2021 <b>Data Source:</b> Survey results stored on PDrive
1, 2, 4	Provide appropriate support for research, effectiveness and planning activities that are carried out on campus.	<b>Measure:</b> A satisfaction survey <b>Target:</b> 70% of campus constituents will be satisfied with the overall performance of the Office of Institutional Effectiveness. <b>Benchmark Year:</b> 2020-2021 <b>Data Source:</b> Survey results stored on PDrive
1, 2, 4	Maintain compliance of institutional reporting in respond to questionnaires and both routine and non routine requests for information from state, federal, and other external agencies.	<b>Measure:</b> List of reports and deadlines met <b>Target:</b> 100% of on-time delivery of external reports <b>Benchmark Year:</b> 2021-2022 <b>Data Source:</b> List of reports and deadlines met created by research department and stored on the PDrive