



**LASSEN COMMUNITY COLLEGE**

**Department:** Learning Center

**(Review Date: May 2022)**

Indicate, by number, the Strategic Goal(s) each Administrative Unit Outcome will support. Specifically describe the assessment method(s) used to measure each outcome and the achievement target that will determine successful completion of the outcome.

<b>Strategic Goal</b>	<b>AUO</b>	<b>ASSESSMENT MEASURE /TARGET</b>
2, 3, 4	Increase the number of tutors and embedded tutors.	<p><b>Measure:</b> List of different tutors and tutoring services (individual, embedded, etc.) evaluated both Fall and Spring semesters.  <b>Target:</b> Increase the number of tutors and embedded tutors by 5% annually until demand is met.  <b>Baseline:</b> Academic Year 2021-2022  <b>AUO Data Source:</b> Tutor logs kept by staff members and stored on the PDrive</p>
1, 2, 4	Determine student satisfaction with tutoring services.	<p><b>Measure:</b> Survey  <b>Target:</b> 80% or more of students surveyed will indicate that they are “satisfied” or “very satisfied” with tutoring services received.  <b>Baseline:</b> Academic Year 2021-2022  <b>AUO Data Source:</b> Survey results stored on the PDrive</p>
2, 4	The college will increase the use of the Learning Center.	<p><b>Measure:</b> Data usage report in both Fall and Spring semesters during Weeks 4, 9, and 16.  <b>Target:</b> Increase Learning center usage by 10% annually.  <b>Baseline:</b> Academic Year 2021-2022  <b>AUO Data Source:</b> Sign-in sheets stored on the PDrive or computer system sign-in</p>